PowerSyncPro
Integrate. Collaborate. Migrate.

S&P GLOBAL CASE STUDY

A megaton merger, seamlessly managed for a global financial powerhouse.



Case Study

At a glance

Client: A world-leading financial & analytical powerhouse

Industry: Finance

Location: Global

Services provided: Migrating all users and workstations from the acquired entity, along with their subsidiaries, to a single Microsoft Office 365 tenant.

Number of users: 40,000

Number of workstations: 14,920

Mail/shared mail: 22,859

Number of archives: 15,037

OneDrive for Business: 18,530

Recoverable items: 18,365

Number of teams: 15,800

Number of groups: 2,092

Number of SharePoint sites: 101

S&P Global

THE CLIENT

A global financial information and analytics powerhouse, providing vital business intelligence solutions to some of the world's largest industries and markets.
Headquartered in Manhattan, their operations span across the USA, Europe, and APAC.

THE NEED

Much like any business that's grown through acquisition, this major global player had a complex infrastructure and a large amount of technical debt due to a number of legacy applications – a situation that was exacerbated by the latest acquisition deal.

Both businesses had similar-sized Microsoft tenants, and a combined workforce of around 9,000 workstations. In order for them to collaborate and communicate effectively, both partners needed to unite in one Microsoft tenant.

The question was, which of the possible options was right for the business – both now and looking to the future.

THE CHALLENGE

The merger of two large organisations with distinct IT environments posed significant technical challenges. Synchronising 40,000 identities and nearly 15,000 workstations required careful planning and execution.
Ensuring the protection of sensitive data and adherence to regulatory requirements was a top priority for this project. Minimising disruption to users and business operations was essential for a successful migration. Extensive testing and validation were essential to ensure a smooth transition and mitigate risk.

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THE PROCESS

In-depth discussions with the client's teams helped identify potential roadblocks and develop a customised migration strategy. Multiple proof-of-concept exercises were conducted to refine the approach and mitigate risks.

The challenge was clear: how to migrate a large-scale business without interrupting critical functions

THE SOLUTION

Cutover events required meticulous planning, coordination across global teams, and careful negotiation of timelines. The stakes were high: given the critical nature of the migration, the client needed a reliable and flexible tailored solution for Large-scale migrations.
The massive scale of this data migration demanded a sophisticated solution. The complexity was such that it necessitated a collaborative effort between PowerSyncPro DirSync and PowerSyncPro Migration Agent.

PowerSyncPro Dir Sync

The identity foundation

At the heart of any successful migration lies a robust Identity management system. PowerSyncPro DirSync played a pivotal role in preparing the groundwork for a successful large-scale migration. It meticulously synchronised identities across the two environments, ensuring a seamless transition for users.

PowerSyncPro DirSync maintained a consistent and accurate representation of all objects by managing attribute changes, batch scope, joiners, and leavers and group memberships seamlessly syncing across multiple Active Directory forests and Entra IDs.

This foundational work was essential for the subsequent migration of workstations.

PowerSyncPro Migration Agent

The workstation maestro

Once the identity foundation was in place, the focus shifted to migrating workstations. The migration of nearly 15,000 Windows workstations was a significant undertaking.
Operating remotely, the PowerSyncPro Migration Agent streamlined the process of transferring device join states between tenants avoiding any costly re-imaging or swapping out of devices. With a user-friendly dashboard, administrators had complete visibility into the migration progress.

The ability to complete workstation migrations in under ten minutes was a testament to the tool's efficiency and ensured a swift return to operations for the end-users.

Together, PowerSyncPro DirSync and PowerSyncPro Migration Agent formed a powerful duo, ensuring a successful and efficient migration of the complex Microsoft 365 environment.



"Choosing to deliver the project in four cutover events after months of discovery and planning was intense – but it was the right choice for us. I still can't believe we pulled it off! Impressive."

- Joshua Feliciano, Vice President, Global Head of Digital Workplace, S&P Global

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THE RESULTS

The migration, once a daunting prospect, was completed smoothly and efficiently. Working in tandem, PowerSyncPro Migration Agent and PowerSyncPro DirSync played a pivotal role in reducing downtime, minimising disruptions, and safeguarding sensitive data.

PowerSyncPro's automation capabilities reduced manual effort, saving time and resources. Users experienced minimal disruption, ensuring business continuity throughout the process.

Users experienced a seamless transition, with minimal impact on their daily work. The unified Microsoft 365 environment fostered a strong foundation for enhanced collaboration and productivity across the merged organisation.

> **"They (the team) really understood the challenges and pains involved in a project of this complexity and scale. We were able to trust them implicitly – something that's vital when security and compliance are paramount – and communication was fluid with no misunderstandings."**
>
> *- Joshua Feliciano, Vice President, Global Head of Digital Workplace, S&P Global*

Tools

PowerSyncPro Dir Sync 70,000 licenses: three years

PowerSyncPro Migration Agent 10,000+ licenses used during the project. PowerSyncPro Migration Agent will also be used for further planned Active Directory migrations at a later date.



OVERVIEW

PowerSyncPro is a powerful, efficient solution that provides near-seamless coexistence between multiple AD forests and facilitates the gradual migration of users and workstations – including bi-directional password sync, which enables the user to effectively manage all their accounts.

PowerSyncPro synchronises users, groups and contacts between directories with no need for manual processes or complex scripts. It works in a similar way to Microsoft Identity Manager (MIM) – using the same import, sync and export terminology – but is far simpler to use.

PowerSyncPro has provided ongoing directory synchronisation both during and after the migration of both client companies to their new Microsoft 365 greenfield tenant.

PowerSyncPro Dir Sync continues to sync objects in the legacy apps that were unable to migrate – removing pressure on the business's IT function and the need for coexistence and all its associated problems.

PowerSyncPro can be installed, configured and operated as part of a professional service package from Nero Blanco. Plans are also in progress to release PSP as a solution, to empower full AD migration switches.

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About PowerSyncPro

Designed for organisations navigating mergers, acquisitions, divestitures, or consolidations, PowerSyncPro offers advanced solutions for directory synchronisation and workstation migrations.

Whether managing tenant-to-tenant (T2T) migrations, consolidating Active Directory environments, or synchronising hybrid setups, it guarantees precision, speed, and minimal disruption.

PowerSyncPro's user-friendly DirSync tool ensures seamless synchronisation between Microsoft 365 tenants and Active Directories, and is trusted by global market leaders to manage millions of objects and tens of thousands of devices without downtime. PowerSyncPro DirSync's advanced capabilities streamline operations, reduce risks, and preserve critical attributes like passwords and SID history.

The PowerSyncPro Migration Agent simplifies complex workstation migrations across Active Directory and Microsoft 365 environments. By preserving user settings, minimising downtime, and reducing operational costs, it is ideal for large-scale deployments during critical organisational changes.

Get in touch with us

Curious how PowerSyncPro can tackle your synchronisation and migration challenges?

Let's explore how we can address your unique business needs.

Book your exclusive free demo today!

Book your demo here

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powersyncpro.com